

## BlueCare Plus Over-the-Counter (OTC) Catalog

Please fill out the information below.				
Member Name:		Member ID:		
Date of Birth:		Date of Order:		
Shipping Address:				
City:	State:	Zip Code:		
Telephone Number:				
Telephone Number:				

### How do I use this order form?

- Fill out the form above. Be sure to include your BlueCare Plus member ID number and your Date of Birth.
- Fill in the boxes on the next page. You
  must include the item number, product
  description, quantity, and price. You can find
  this information in the BlueCare Plus Over-theCounter Catalog.
- Mail this order form to: BlueCare Plus Tennessee OTC Orders P.O. Box 1366 Elk Grove Village, IL 60009-1366

# How long will it take for me to get my items?

Allow 7 to 10 business days for your order to arrive.

### What if an item I want is back-ordered?

If a product is on manufacturer back-order, a customer service representative will contact you to discuss other product options.

## Can I return the items I get?

No. Due to the personal nature of these products, returns will not be accepted.

# Are there other ways for me to order my OTC products?

Yes. You can order online at https://shopping.drugsourceinc.com/bluecareplus.

#### Or

You can call DrugSource at **1-800-400-6864** (TTY: **711**), toll free from 8:30 a.m. to 10 p.m. CT, Monday through Friday.

## We're here to help.

If you have questions about your benefits, call BlueCare Plus at 1-800-332-5762 (TTY: 711).

From **Oct. 1** to **March 31**, you can call us 7 days a week from 8 a.m. to 9 p.m. ET. From **April 1** to **Sept. 30**, you can call us Monday through Friday from 8 a.m. to 9 p.m. ET. If you call us outside these hours or on a holiday, our automated system will answer your call. You can leave a message for us, and we will call you back the next business day.

Item Number	Item Description	Quantity	Price Per Item	Total
<b>Example:</b> 2190874	Aleve 220MG Caplet 100CT	2	\$18	\$36
Grand Total				



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DrugSource is an independent company that does not provide BlueCare Plus Tennessee products or services. DrugSource, Inc. is solely responsible for the Over-the-Counter drug supplies pursuant to the BlueCare Plus benefits. BlueCare Plus Tennessee, an Independent Licensee of the Blue Cross Blue Shield Association. BlueCare Plus is an HMO SNP plan with a Medicare contract and a contract with the Tennessee Medicaid program. Enrollment in BlueCare Plus depends on contract renewal. BlueCross BlueShield of Tennessee complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-332-5762 (TTY: 711).