

Welcome to **OTC ONLINE** *Ordering Made Easy!*

**At NO COST
To You!**

Start by
clicking
here

Log on to our website:
www.youroptimumhealthcare.com and...



OTC Mail Program - The Easy Way To Get Your Supplies

From our ordering portal you can now:

- Place a new order
- Track status of your order(s)
- Order anytime
- Review history of your order(s)
- Repeat a previous order
- and more...

Select your items from the list inside and log on to:
www.youroptimumhealthcare.com
or call: 1-866-900-2688, TTY: 711

It's as easy as 1... 2... 3...



You receive
supplies by mail

3



OPT200TC

2020 OTC Benefits

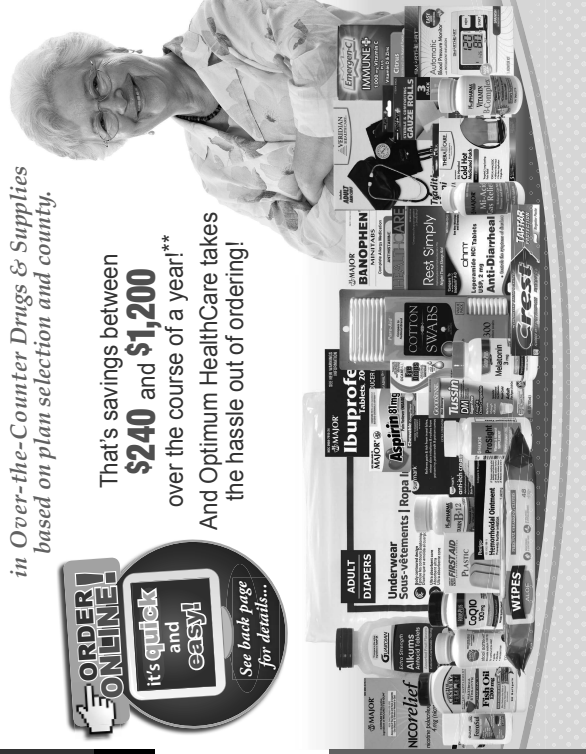
At NO COST To You!

Receive from \$20 to \$100 every month*

*in Over-the-Counter Drugs & Supplies
based on plan selection and county.*



That's savings between
\$240 and \$1,200
over the course of a year!**
And Optimum HealthCare takes
the hassle out of ordering!



*Amount varies by plan and county **Based on a 12 month enrollment.

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Save Time & Money in Over-the-Counter Supplies. Choose From the Following List:

[illegible]

These items are considered dual purpose items. Prior to ordering these items, the enrollee must have an appropriate conversation with the enrollee's personal provider who verbally recommends the OTC item for a specific diagnosable condition.

DISCLAIMERS:

1. OTC items may only be purchased for the employee. It is prohibited to purchase supplies for family members, and friends.
2. The following supplies are not covered as they are non-eligible supplies:
 - Alternative Medicines (includes botanicals, herbs, products, homeopathic, and nutraceuticals)
 - Baby supplies, contraceptives, convenience & comfort supplies (insoluble gloves, etc.)
 - Cosmetics, food products or supplements, replacement & attachments such as contact lens containers or batteries.
3. To minimize mailing costs the plan may impose a limited ordering quantity per purchase.
4. Items quantity and size may change depending on availability.
5. This benefit is only available if your plan offers the OTC service as a benefit. Orders will be shipped via UPS or USPS. Please allow 7-14 business days to receive your order from the time the order is placed.

Select from the items listed above and log on to:

www.youroptimumhealthcare.com or call: 1-866-900-2688 TTY/TDD: 711

Please call our Member Service Department at 1-866-245-5360 for additional information. From October 1 to March 31, we are open days a week from 8 a.m. to 8 p.m. EST. From April 1 to September 30, we are open Monday through Friday 8 a.m. to 8 p.m. EST.

1. The plan does not allow to rollover any remaining OTC benefits into the next month.
2. Items may vary based on the manufacturer and availability (For example, caplets, tablets, capsule or soft gels may be substituted for one another)

3. For all people who have diabetes (insulin and non-insulin users) supplies to monitor your blood glucose: Blood glucose monitor, blood glucose test strips, lancing devices and lancets, and glucose-control solutions for checking the accuracy of test strips and monitors are available through the Plan Mail-Order service by calling Member Services. Authorization and/or a prescription may be required from a physician.

4. The plan may ship an item label for children if the dosage for children and adults are the same.

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