

Your OTC benefit can now be used at CVS Pharmacy®!

You can still receive your order by mail, but now you can also use your OTC benefit at these CVS Pharmacy locations:

¡Su beneficio OTC ahora se puede usar en CVS Pharmacy®!

Todavía puede recibir su pedido por correo, pero ahora también puede usar su beneficio OTC en estas ubicaciones de CVS Pharmacy:



65 E. Main St.
Apopka, FL 32703
Store #3748

4 S. Brevard Ave.
Arcadia, FL 34266
Store #3107

99 Magnolia Ave.
Auburndale, FL 33823
Store #3127

120 W. Van Fleet Dr.
Bartow, FL 33830
Store #587

101 S. Main St.
Belle Glade, FL 33430
Store #5112

5800 S.E. Abshier Blvd.
Bellevue, FL 34420
Store #3215

21140 St. Andrews Blvd.
Boca Raton, FL 33433
Store #3818

6651 N. Military Trail, Suite 100
Boca Raton, FL 33496
Store #7173

24800 S. Tamiami Trail
Bonita Springs, FL 34134
Store #04608

131 N. Congress Ave.
Boynton Beach, FL 33426
Store #3119

1895 N. Congress Ave.
Boynton Beach, FL 33426
Store #3158

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12750 S. Military Trail
Boynton Beach, FL 33436
Store #4785

12080 S. Jog Rd.
Boynton Beach, FL 33437
Store #7919

6204 14th St. W.
Bradenton, FL 34207
Store #1047

520 1st St. W.
Bradenton, FL 34208
Store #5245

1904 W. Lumsden Rd.
Brandon, FL 33511
Store #5148

20019 Cortez Blvd.
Brooksville, FL 34601
Store #1812

542325 U.S. Highway 1
Callahan, FL 32011
Store #3637

2090 S. U.S. Highway 29
Cantonment, FL 32533
Store #1055

737 Cape Coral Pkwy. E.
Cape Coral, FL 33904
Store #1067

1209 Del Prado Blvd. S.
Cape Coral, FL 33990
Store #5785

30387 U.S. Highway 19 N.
Clearwater, FL 33761
Store #3686

4000 E. Bay Dr.
Clearwater, FL 33764
Store #2874

2324 State Road 524
Cocoa, FL 32926
Store #4280

1185 Fay Blvd.
Cocoa, FL 32927
Store #3709

93 Miracle Mile
Coral Gables, FL 33134
Store #10710

2353 University Dr.
Coral Springs, FL 33065
Store #5247

302 E. James Lee Blvd.
Crestview, FL 32539
Store #4015

12804 Us Hwy 301
Dade City, FL 33525
Store #01293

7575 Osceola Polk Line Rd.
Davenport, FL 33896
Store #1750

39902 Highway 27
Davenport, FL 33837
Store #6729

49581 U.S. Highway 27
Davenport, FL 33897
Store #6853

**901 N. Woodland Blvd. Deland,
FL 32720
Store #214**

**14828 S. Military Trail Delray
Beach, FL 33484
Store #3887**

**2187 Howland Blvd. Deltona,
FL 32738
Store #5854**

**797 U.S. Highway 98 E.
Destin, FL 32541
Store #3513**

**11402 N.W. 41st St., Suite
127 Doral, FL 33178
Store #10713**

**10700 N.W. 74th St.
Doral, FL 33178
Store #7133**

**1806 S. Ridgewood Ave.
Edgewater, FL 32132
Store #3604**

**24450 State Road 44
Eustis, FL 32736
Store #8937**

**870 Sadler Rd.
Fernandina Beach, FL 32034
Store #3235**

**1 N. Federal Highway
Fort Lauderdale, FL 33301
Store #3627**

**2701 Stirling Rd.
Fort Lauderdale, FL 33312
Store #3261**

**3501 W. Davie Blvd.
Fort Lauderdale, FL 33312
Store #981**

**11300 State Route 82
Fort Myers, FL 33905
Store #7983**

**16961 Alico Mission Way
Fort Myers, FL 33908
Store #5116**

**1891 N. U.S. Highway 1
Fort Pierce, FL 34946
Store #111**

**2220 S. U.S. Highway 1
Fort Pierce, FL 34950
Store #3487**

**1081 Beal Pkwy. N.W.
Fort Walton Beach, FL 32547
Store #5194**

**101 S.W. 34th St.
Gainesville, FL 32607
Store #372**

**3359 Gulf Breeze Pkwy.
Gulf Breeze, FL 32563
Store #4155**

**101 Hialeah Dr.
Hialeah, FL 33010
Store #931**

**366 E. 4th Ave.
Hialeah, FL 33010
Store #10722**

**775 W. 49th St., Suite 1
Hialeah, FL 33012
Store #10712**

**3915 Palm Ave.
Hialeah, FL 33012
Store #10719**

**1525 W. 49th St.
Hialeah, FL 33012
Store #4072**

**4410 W. 16th Ave.
Hialeah, FL 33012
Store #10700**

**3960 W. 12th Ave.
Hialeah, FL 33012
Store #10714**

**1200 W. 68th St.
Hialeah, FL 33014
Store #3722**

**18478 N.W. 67th Ave.
Hialeah, FL 33015
Store #3570**

**2391 W. 68th St.
Hialeah, FL 33016
Store #3756**

**2399 W. 52nd St.
Hialeah, FL 33016
Store #10716**

**3395 W. 68th St.
Hialeah, FL 33018
Store #925**

**3141 W. 76th St., Suite 5
Hialeah, FL 33018
Store #10703**

**4599 Sheridan St.
Hollywood, FL 33021
Store #3982**

**900 S. State Road 7
Hollywood, FL 33023
Store #5117**

**6665 Taft St.
Hollywood, FL 33024
Store #327**

**909 N. Homestead Blvd.
Homestead, FL 33030
Store #1136**

**24799 S.W. 112th Ave.
Homestead, FL 33032
Store #8000**

**2780 N.E. 8th St.
Homestead, FL 33033
Store #113**

**28740 S. Dixie Highway
Homestead, FL 33033
Store #5118**

**2614 N.E. 10th Court
Homestead, FL 33033
Store #10724**

**12015 Little Rd
Hudson, FL 34667
Store #03583**

1141 State Road 20 Interlachen, FL 32148 Store #3663	5 S. U.S. Highway 27 Lake Placid, FL 33852 Store #3130	15 E. New Haven Ave. Melbourne, FL 32901 Store #5439
602 W. Main St. Inverness, FL 34450 Store #3171	500 S. 11th St. Lake Wales, FL 33853 Store #411	3050 N. Wickham Rd. Melbourne, FL 32935 Store #4998
4475 San Juan Ave. Jacksonville, FL 32210 Store #1114	4511 Lantana Rd. Lake Worth, FL 33463 Store #3222	5590 N. Wickham Rd. Melbourne, FL 32940 Store #4686
7431 Atlantic Blvd. Jacksonville, FL 32211 Store #5006	7030 Jog Rd. Lake Worth, FL 33467 Store #3642	11 E. Merritt Island Causeway Merritt Island, FL 32952 Store #3640
1190 Dunn Ave. Jacksonville, FL 32218 Store #3118	9940 Lake Worth Rd. Lake Worth, FL 33467 Store #8367	16801 N.W. 67th Ave. Miami, FL 33015 Store #10711
13170 Atlantic Blvd., Suite 47 Jacksonville, FL 32225 Store #3957	5010 S Florida Ave Lakeland, FL 33813 Store #03204	650 N.W. 27th Ave. Miami, FL 33125 Store #5233
9962 Bay Meadows Rd. Jacksonville, FL 32256 Store #2669	1635 Bartow Rd. Lakeland, FL 33801 Store #163	3105 N.W. 7th St. Miami, FL 33125 Store #10726
11060 Old St. Augustine Rd. Jacksonville, FL 32257 Store #3923	6105 U.S. Highway 98 N. Lakeland, FL 33809 Store #3399	690 N.W. 57th Ave. Miami, FL 33126 Store #554
430 State Road 13 Jacksonville, FL 32259 Store #5190	1235 N. 14th St. Leesburg, FL 34748 Store #605	1177 S.W. 8th St. Miami, FL 33130 Store #976
575 W. Indiantown Rd. Jupiter, FL 33458 Store #3437	1350 Lee Blvd. Lehigh Acres, FL 33936 Store #1807	170 S.E. 3rd Ave. Miami, FL 33131 Store #402
1999 Osceola Pkwy Kissimmee, FL 34743 Store #04806	1005 S. Ohio Ave. Live Oak, FL 32064 Store #5171	4801 S.W. 8th St. Miami, FL 33134 Store #588
2454 E. Irlo Bronson Mem. Highway Kissimmee, FL 34744 Store #476	130 E State Rd 434 Longwood, FL 32750 Store #03251	3949 S.W. 8th St. Miami, FL 33134 Store #10697
1300 E. Vine St. Kissimmee, FL 34744 Store #3423	130 E. State Road 434 Longwood, FL 32750 Store #3251	5695 S.W. 8th St. Miami, FL 33134 Store #3443
3300 S. Orange Blossom Trail Kissimmee, FL 34746 Store #5040	2322 Land O Lakes Blvd. Lutz, FL 33549 Store #01771	5252 W. Flagler St. Miami, FL 33134 Store #10696

**4500 Pleasant Hill Rd.
Kissimmee, FL 34746
Store #7973**

**860 Avenida Central
Lady Lake, FL 32159
Store #5120**

**3695 W. Flagler St.
Miami, FL 33135
Store #3327**

**1243 S.W. 8th St.
Miami, FL 33135
Store #10698**

**1601 W. Flagler St.
Miami, FL 33135
Store #10717**

**4800 Biscayne Blvd.
Miami, FL 33137
Store #580**

**555 Washington Ave.
Miami, FL 33139
Store #5133**

**2500 S.W. 22nd St.
Miami, FL 33145
Store #564**

**6780 S.W. 40th St.
Miami, FL 33155
Store #1127**

**8695 Coral Way
Miami, FL 33155
Store #591**

**19198 S. Dixie Highway
Miami, FL 33157
Store #3765**

**11221 S.W. 152nd St.
Miami, FL 33157
Store #5126**

**16550 N.E. 6th Ave.
Miami, FL 33162
Store #5786**

**11499 S.W. 40th St.
Miami, FL 33165
Store #3121**

**121 W. Macclenny Ave.
Macclenny, FL 32063
Store #7980**

**1200 N. State Road 7
Margate, FL 33063
Store #440**

**10660 S.W. 40th St.
Miami, FL 33165
Store #3121**

**10720 S.W. 72nd St.
Miami, FL 33173
Store #10702**

**9720 S.W. 8th St.
Miami, FL 33174
Store #3315**

**8720 W. Flagler St.
Miami, FL 33174
Store #6732**

**10044 W. Flagler St.
Miami, FL 33174
Store #10701**

**14491 S.W. 42nd St.
Miami, FL 33175
Store #10707**

**11865-A S.W. 26th St.
Miami, FL 33175
Store #10715**

**13749 S.W. 152nd St.
Miami, FL 33177
Store #3672**

**13796 S.W. 152nd St.
Miami, FL 33177
Store #10720**

**7199 S.W. 117th Ave.
Miami, FL 33183
Store #6002**

**12180 S.W. 8th St.
Miami, FL 33184
Store #2379**

**2599 S.W. 147th Ave.
Miami, FL 33185
Store #5154**

**9701 Sw 72nd St.
Miami, FL 33173
Store #10644**

**15700 S.W. 88th St.
Miami, FL 33196
Store #3610**

**7400 Collins Ave.
Miami Beach, FL 33141
Store #3706**

**631 71st St.
Miami Beach, FL 33141
Store #10709**

**6690 Eagle Nest Lane
Miami Lakes, FL 33014
Store #1277**

**6410 N.W. 186th St.
Miami Lakes, FL 33015
Store #10718**

**2672 Blanding Blvd.
Middleburg, FL 32068
Store #4344**

**814 N. Highway 27
Minneola, FL 34715
Store #3384**

**17021 U.S. Highway 441
Mount Dora, FL 32757
Store #497**

**8740 Bird Rd.
Miami, FL 33165
Store #10699**

**9686 S.W. 24th St.
Miami, FL 33165
Store #10721**

**Bird Rd & Sw 127th Ave
Miami, FL 33175
Store #00932**

**850 9ves Dairy Road, Unit 588
Miami, FL 33179
Store #03608**

**14665 S.W. 104th St.
Miami, FL 33186
Store #10706**

14055 S.W. 88th St.
Miami, FL 33186
Store #10725

13830 Sw 8th St
Miami, FL 33184
Store #03737

15000 S.W. 72nd St.
Miami, FL 33193
Store #10705

10925 Sr 54
New Port Richey, FL 34655
Store #03703

1096 John Sims Pkwy.
Niceville, FL 32578
Store #5178

5070 Airport Rd. N.
Naples, FL 34105
Store #4228

2375 Vanderbilt Beach Rd.
Naples, FL 34109
Store #5187

4890 Tamiami Trail
Naples, FL 34112
Store #3266

8422 Navarre Pkwy.
Navarre, FL 32566
Store #5248

5432 Us Hwy 19 1
New Port Richey, FL 34652
Store #00306

15050 N. Cleveland Ave.
North Fort Myers, FL 33903
Store #453

600 N.E. 128th St.
North Miami, FL 33161
Store #628

735 N.W. 119th St.
North Miami, FL 33168
Store #5125

13250 Biscayne Blvd.
North Miami, FL 33181
Store #10723

14998 S. Tamiami Trail
North Port, FL 34287
Store #3258

3090 W. Oakland Park Blvd.
Oakland Park, FL 33311
Store #5250

1719 Selake Weir Ave.
Ocala, FL 34471
Store #3636

7563 S.E. Maricamp Rd.
Ocala, FL 34472
Store #5231

3501 N. Pine Ave.
Ocala, FL 34475
Store #3278

6042 S.W. Highway 200
Ocala, FL 34476
Store #8382

2400 Enterprise Rd.
Orange City, FL 32763
Store #3114

906 Blanding Blvd.
Orange Park, FL 32065
Store #3486

3212 Curry Ford Rd.
Orlando, FL 32806
Store #190

2702 S. Orange Ave.
Orlando, FL 32806
Store #5216

1201 E Colonial Dr.
Orlando, FL 32803
Store #01314

7451 E. Colonial Dr.
Orlando, FL 32807
Store #4614

4801 New Broad St.
Orlando, FL 32814
Store #7921

7599 W. Sand Lake Rd.
Orlando, FL 32819
Store #4108

9975 Lake Underhill Rd.
Orlando, FL 32825
Store #5155

2351 S. Hiawassee Rd.
Orlando, FL 32835
Store #4645

12077 S. Orange Blossom Trail
Orlando, FL 32837
Store #3921

5899 Orange Blossom Trail
Orlando, FL 32839
Store #204

6217 Silver Star Rd
Orlando, FL 32808
Store #02291

795 W. Granada Blvd.
Ormond Beach, FL 32174
Store #3227

201 S. State Road 19
Palatka, FL 32177
Store #4422

1599 Palm Bay Rd. N.E.
Palm Bay, FL 32905
Store #3294

1101 N.E. Malabar Rd.
Palm Bay, FL 32907
Store #4219

4465 Northlake Blvd.
Palm Beach Gardens, FL 33410
Store #3269

4500 Donald Ross Rd.
Palm Beach Gardens, FL 33418
Store #4989

1 Old Kings Rd. S.
Palm Coast, FL 32137
Store #3249

3187 S. Congress Ave.
Palm Springs, FL 33461
Store #536

945 8th Ave. W.
Palmetto, FL 34221
Store #3111

1347 W. 15th St.
Panama City, FL 32401
Store #711

7621 N. State Road 7
Parkland, FL 33073
Store #3652

1698 South Palm Ave.
Pembroke Pines, FL 33025
Store #02849

70 N. University Dr.
Pembroke Pines, FL 33024
Store #1147

1698 S. Palm Ave.
Pembroke Pines, FL 33025
Store #2849

11100 Pines Blvd.
Pembroke Pines, FL 33026
Store #3607

2300 N. Flamingo Rd.
Pembroke Pines, FL 33028
Store #3330

17201 Pines Blvd.
Pembroke Pines, FL 33029
Store #4659

5301 N. Palafox St.
Pensacola, FL 32505
Store #5158

811 N. Fairfield Dr.
Pensacola, FL 32506
Store #4461

13430 Innerarity Point Rd.
Pensacola, FL 32507
Store #5175

6025 Mobile Highway
Pensacola, FL 32526
Store #5180

11721 S. Dixie Highway
Pinecrest, FL 33156
Store #5124

2302 Jim Redman Pkwy.
Plant City, FL 33563
Store #404

7155 W. Broward Blvd.
Plantation, FL 33317
Store #3263

10241 W. Broward Blvd.
Plantation, FL 33324
Store #5079

1501 S. Federal Highway
Pompano Beach, FL
33062 Store #3635

850 W. Sample Rd.
Pompano Beach, FL 33064
Store #3287

3 S. Pompano Pkwy.
Pompano Beach, FL 33069
Store #3905

4478 Tamiami Trail
Port Charlotte, FL 33980
Store #5410

3771 Clyde Morris Blvd.
Port Orange, FL 32129
Store #5917

7120 Ridge Rd.
Port Richey, FL 34668
Store #5660

2873 SW. Port St. Lucie Blvd.
Port St. Lucie, FL 34953
Store #7923

301 N.E. Prima Vista Blvd.
Port St. Lucie, FL 34983
Store #4254

1300 S.W. St. Lucie Blvd.
Port St. Lucie, FL 34986
Store #5157

10623 Gibsonton Dr.
Riverview, FL 33569
Store #3638

1696 Fiske Blvd.
Rockledge, FL 32955
Store #06014

1696 Fiske Blvd.
Rockledge, FL 32955
Store #6014

1101 Royal Palm Beach Blvd.
Royal Palm Beach, FL 33411
Store #3418

10245 Okechobee Blvd.
Royal Palm Beach, FL 33411
Store #5228

3798 Orlando Dr.
Sanford, FL 32773
Store #219

1231 Beneva Rd. S.
Sarasota, FL 34232
Store #3958

2728 U.S. Highway 27 S.
Sebring, FL 33870
Store #3155

704 W. Martin Luther King Jr. Blvd.
Seffner, FL 33584
Store #03257

10200 Seminole Blvd
Seminole, FL 33778
Store #03218

5795 Sunset Dr
South Miami, FL 33143
Store #03241

5748 S.W. 40th St.
South Miami, FL 33155
Store #10111

175 State Road 312
St. Augustine, FL 32086
Store #3198

46 E. Watson Rd. St.
Augustine, FL 32086
Store #5589

57 Tuscan Way St.
Augustine, FL 32092
Store #652

**5405 49th St. N.
St. Petersburg, FL 33709
Store #3755**

**2200 34th St. N.
St. Petersburg, FL 33713
Store #2873**

**2284 S.E. Federal
Highway Stuart, FL 34994
Store #5137**

**18500 Collins Ave.
Sunny Isles Beach, FL 33160
Store #10708**

**1708 N. Monroe St.
Tallahassee, FL 32303
Store #710**

**3915 W. Commercial Blvd.
Tamarac, FL 33309
Store #990**

**10004 W. McNab Rd.
Tamarac, FL 33321
Store #5929**

**4401 W Gandy Blvd.
Tampa, FL 33611
Store #00998**

**15499 N Dale Mabry
Hwy Tampa, FL 33618
Store #04640**

**102 S. Dale Mabry Highway
Tampa, FL 33609
Store #5815**

**6701 N. Dale Mabry Highway
Tampa, FL 33614
Store #4701**

**4001 E. Busch
Blvd. Tampa, FL
33617
Store #2803**

**8801 W. Linebaugh
Ave. Tampa, FL 33626
Store #5253**

**6206 Commerce Palms Dr.
Tampa, FL 33647
Store #6007**

**1000 East Tarpon Ave.
Tarpon Springs, FL 34689
Store #00709**

**1820 Cheney Highway
Titusville, FL 32780
Store #5864**

**5 Garden St.
Titusville, FL 32796
Store #3668**

**1706 U.S. Highway 1
Vero Beach, FL 32960
Store #584**

**2500 53rd St.
Vero Beach, FL 32967
Store #5522**

**8495 U.S. Highway 1
Vero Beach, FL 32967
Store #7894**

**9204 Cortez Blvd.
Weeki Wachee, FL 34613
Store #3758**

**1929 Bruce B. Downs Blvd.
Wesley Chapel, FL 33543
Store #08396**

**1301 N. Dixie Highway
West Palm Beach, FL 33401
Store #8373**

**818 Southern Blvd.
West Palm Beach, FL 33405
Store #5140**

**2077 N. Military Trail
West Palm Beach, FL 33409
Store #3919**

**5044 Forest Hill Blvd.
West Palm Beach, FL 33415
Store #3226**

**324 Indian Trace Rd.
Weston, FL 33326
Store #5083**

**901 S. Main St.
Wildwood, FL 34785
Store #3144**

**13697 W. Colonial Dr.
Winter Garden, FL 34787
Store #1820**

**970 CySress .ardens Blvd.
Winter Haven, FL 33880
Store #00176**

**7009 Cypress Gardens Blvd.
Winter Haven, FL 33884
Store #3670**

**839 N. Orlando Ave.
Winter Park, FL 32789
Store #170**

**5650 Red Bug Lake Rd.
Winter Springs, FL 32708
Store #3490**

**37943 Eiland Blvd
Zephyrhills, FL 33542
Store #00651**

**34502 Sr 54
Zephyrhills, FL 33541
Store #07176**

Doctors HealthCare Plans, Inc. is an HMO with a Medicare contract. Enrollment in Doctors HealthCare Plans, Inc. depends on contract renewal. For more information or other questions, please contact Member Services at 786-460-3427 or 833-342-7463 (TTY: 711), 7 days a week 8 a.m. to 8 p.m., or visit www.doctorshcp.com.

Doctors HealthCare Plans, Inc. es un plan HMO con un contrato de Medicare. La afiliación en Doctors HealthCare Plans, Inc. depende de la renovación del contrato. Para más información o para otras preguntas, por favor llame a Servicios para Asociados al 786-460-3427 o 833-342-7463 (TTY: 711), atendemos los 7 días de la semana de 8 a.m. a 8p.m. o visite www.doctorshcp.com.

DISCRIMINATION IS AGAINST THE LAW

Doctors HealthCare Plans, Inc., complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Doctors HealthCare Plans, Inc., does not exclude individuals or treat them differently because of race, color, national origin, age, disability, or sex.

Doctors HealthCare Plans, Inc. provides: (1) free aids and services to people with disabilities to communicate effectively with us, such as, qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats); and, (2) free language services to individuals whose primary language is not English, such as, qualified interpreters and information written in other languages.

If you need these services, contact the number on the back of your ID Card. If you believe that Doctors HealthCare Plans, Inc., has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Doctors HealthCare Plans, Inc., Attention: Member Services Department**, 2020 Ponce de Leon Blvd., PH 1, Coral Gables, FL 33134 or call (786) 460-3427 or (833) 342-7463, TTY: 711; fax: (786) 578-0283, 7 days a week; 8AM to 8PM EST.

You can file a grievance in person, by mail, or by fax. If you need help filing a grievance, our Member Services Representatives are available to help you at the number listed above. You can also file a civil rights complaint electronically through the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 or call (800) 368-1019, (800) 537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

LA DISCRIMINACIÓN ES CONTRA LA LEY

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Doctors HealthCare Plans, Inc. proporciona: (1) ayudas y servicios gratuitos a personas con discapacidades para comunicarse de manera efectiva con nosotros, como por ejemplo, intérpretes de lengua de signos calificados, información escrita en otros formatos (letra grande, audio, formatos electrónicos accesibles, otros formatos); (2) servicios de idiomas gratuitos a las personas cuyo idioma principal no es el inglés, como por ejemplo, intérpretes calificados, información escrita en otros idiomas.

Si necesita estos servicios, comuníquese con el número que figura en el reverso de su tarjeta de identificación. Si cree que Doctors HealthCare Plans, Inc. no proporcionó estos servicios o no discriminó de ninguna manera por motivos de raza, color, nacionalidad, edad, discapacidad o sexo, puede presentar una queja formal con: **Doctors HealthCare Plans, Inc., Attention: Member Services Department**, 2020 Ponce de Leon Blvd., PH 1, Coral Gables, FL 33134 o teléfonos: (786) 460-3427 o (833) 342-7463, TTY: 711; fax: (786) 578-0283, 7 días a la semana de 8 a.m. a 8 p.m. EST.

Puede presentar una queja en persona, por correo o por fax. Si necesita ayuda para presentar un reclamo, nuestros representantes de Servicios al Asociado están disponibles para ayudarlo al número que se menciona arriba. También puede presentar una queja de derechos civiles electrónicamente a través de los EE.UU. Departamento de Salud y Servicios Humanos, Portal de quejas de la Oficina de Derechos Civiles, disponible en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, o por correo o teléfono en: **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201; (800) 368-1019 o (800) 537-7697 (TDD). Los formularios de quejas están disponibles en <http://www.hhs.gov/ocr/office/file/index.html>.

MULTI-LANGUAGE INTERPRETER SERVICE / SERVICIO DE INTÉRPRETE MULTI-IDIOMAS

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 786-460-3427 or 833-342-7463 (TTY: 711). **Español (Spanish):** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 786-460-3427 o 833-342-7463 (TTY: 711). **繁體中文 (Chinese):** 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 Call 786-460-3427 or 833-342-7463 (TTY: 711). **Français (French):** ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 786-460-3427 or 833-342-7463 (TTY: 711). **Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 786-460-3427 or 833-342-7463 (TTY: 711). **ગુજરાતી (Gujarati):** સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 786-460-3427 or 833-342-7463 (TTY: 711). **Kreyòl Ayisyen (French Creole):** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pouou. Rele 786-460-3427 or 833-342-7463 (TTY: 711). **Italiano (Italian):** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 786-460-3427 or 833-342-7463 (TTY: 711). **한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 786-460-3427 or 833-342-7463 (TTY: 711). 번으로 전화해 주십시오. **Polski (Polish):** UWAGAM: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 786-460-3427 or 833-342-7463 (TTY: 711). **Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 786-460-3427 or 833-342-7463 (TTY: 711). **Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 786-460-3427 or 833-342-7463 (TTY: 711). **ภาษาไทย (Thai):** เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 786-460-3427 or 833-342-7463 (TTY: 711). **Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 786-460-3427 or 833-342-7463 (TTY: 711). **Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 786-460-3427 or 833-342-7463 (TTY: 711). **Diné Bizaad (Navajo):** ANOMPA PA PISAH: [Chahta] makilla ish anompoli hokma, kvna hosh Nahollo Anompa ya pipilla hosh chi tosholahinla. Atoko, hattak yvmm̐ im anompoli chi bvnna kmvt, holhtina pa payah: 786-460-3427 or 833-342-7463 (TTY: 711). **العربية (Arabic):**

تنبيه: إذا لم تكن تتحدث الإنجليزية، نوفر خدمات المساعدة اللغوية مجانًا من أجلك. اتصل بالرقم 786-460-3427 أو 833-342-7463 (هاتف نصي: 711)