

## **Sign Up**

[Access to your health information 24/7](#)

## **Get started →**

[\(#register\)](#)

## **Have questions about MyChart?**

[Learn more about the available features and sign up process.](#)

## **See more →**

[\(#faq\)](#)

## **New to MyChart?**

You can sign up MyChart in three convenient ways:

1. Register for MyChart online – If you received a 10-digit activation code at your last appointment, here to [register online](https://mychart.mybonsecours.com/mychart/accesscheck.asp)(<https://mychart.mybonsecours.com/mychart/accesscheck.asp>). If you don't have the

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activation code, all you need to do is provide some basic information and [register without an activation code](https://mychart.mybonsecours.com/mychart/signup)(https://mychart.mybonsecours.com/mychart/signup).

2. Register at your provider's office – At your next appointment, ask to set up a MyChart account and they can help you register.
3. Register by phone - Simply call the Bon Secours MyChart help desk at [866-385-7060](tel:866-385-7060)(tel:866-385-7060). Please note, COVID-19 Vaccine scheduling is not available through the MyChart Help Desk.

[Sign up for MyChart](https://mychart.mybonsecours.com/mychart/signup)(https://mychart.mybonsecours.com/mychart/signup)

## Important Reminders:

- Every year, you'll need to update your insurance information within MyChart. Simply sign into your account and provide the new information – it's that easy!
- If you are having a medical emergency, call 911 right away. For other non-emergency medical matters, call your doctor's office.

## Frequently Asked Questions

### Are there virtual visits on MyChart?

Yes! Receive care by video visit or Evisit.

#### Receive Care by Video Visit

With a video visit, you're able to get face-to-face medical care from the comfort of your home. This scheduled appointment allows you to receive an online diagnosis through a video chat with your provider, instead of a traditional in-office visit. If you have a MyChart account, simply call your provider's office to schedule a video visit or to change an upcoming appointment to a video visit.

[Learn More](/patient-resources/mychart/video-visits)(/patient-resources/mychart/video-visits)

#### Receive Care by Evisit

You can also complete an Evisit through MyChart here, which gives you quick, convenient access to primary care providers who can diagnose non-urgent medical conditions without the need for an office visit.

[Learn More](/patient-resources/mychart/evisits)(/patient-resources/mychart/evisits)

### Is there a MyChart App?

MyChart is available for Apple® or Android™ so you can have access to your health care information anywhere you have a smartphone. Once you've downloaded the app, choose your health care provider and

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log in with your username and password.

## Having trouble logging in to MyChart?

Forgot your password? Having issues logging in? Contact the Bon Secours MyChart Help Desk at [866-385-7060](tel:866-385-7060)(tel:866-385-7060).

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