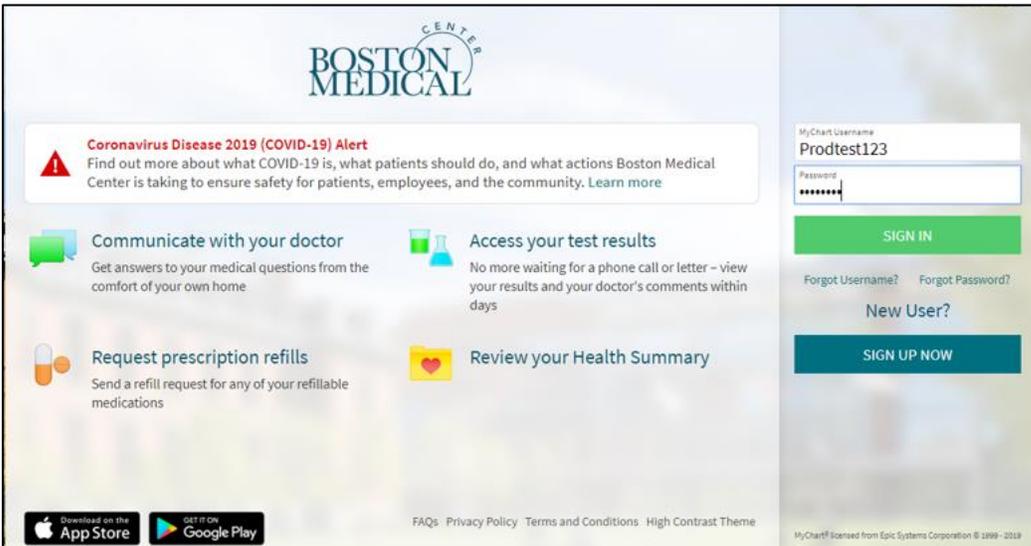
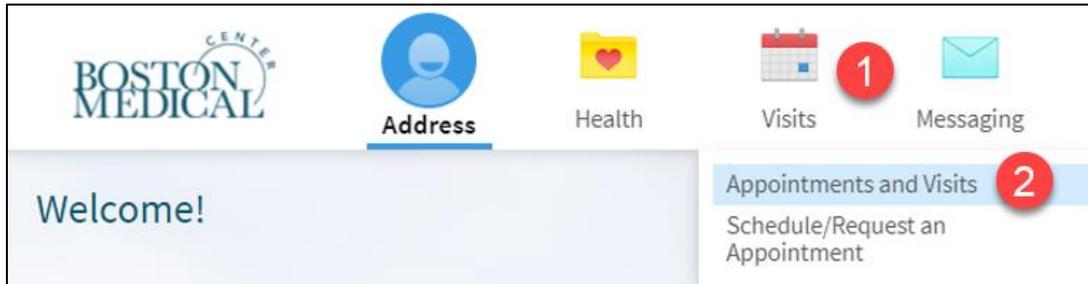


Using MyChart for your Zoom Appointment

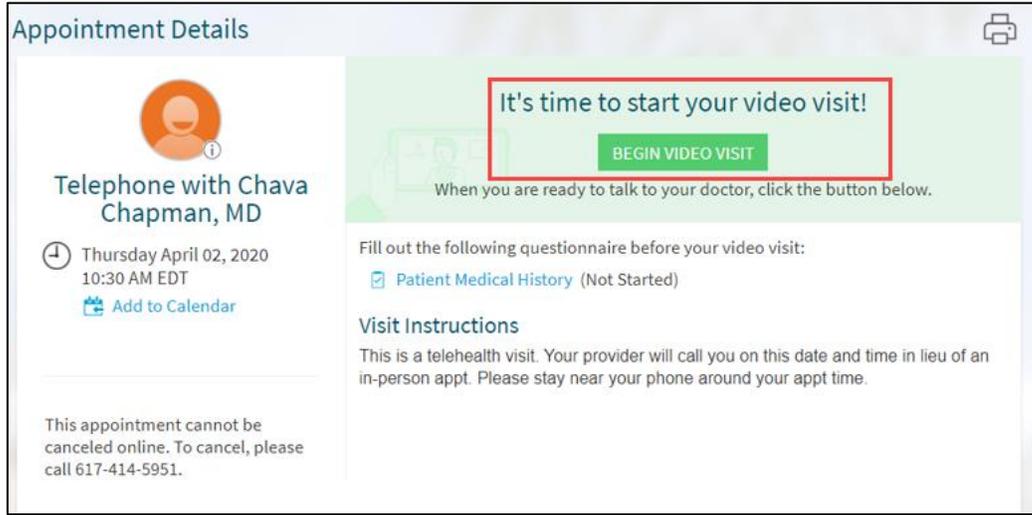
1. Log into MyChart at <https://mychart.bmc.org/mychart/>



2. Click on **Visits** then click on **Appointments and Visits:**



- 3. Click on your appointment and select **Details**.
- 4. When it is time to join your appointment, click **Begin Video Visit**



5. You can join 15 minutes early. Any earlier, the **Begin Video Visit** button will be greyed out:



6. You have up to 15 minutes after your appointment time to join a video visit. Any later than that, the visit will disappear in the Appointments and will not be able to be joined. Please contact the clinic to reschedule.

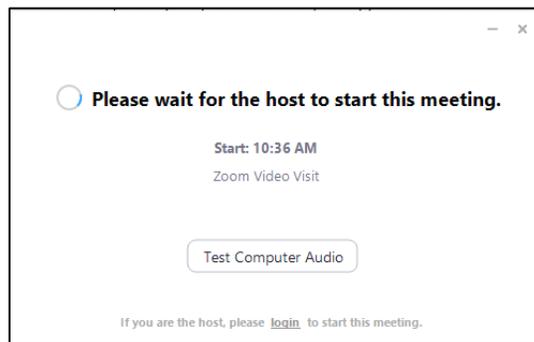
7. After you click **Begin Video Visit**, you will be directed to download and launch Zoom.

8. When it prompts you, click "**Open Zoom Meetings**" (or download and run if you are not prompted)

9. You may also run Zoom without downloading and instead press **Join from Browser** (but you will not get the full Zoom experience and may lack some functionality)

10. When you join the Video Visit using Zoom, you will see this screen as you wait for your provider to join. You do not have to do anything at this point. Your provider will be joining you shortly

- a. If you downloaded the Zoom App:



- b. If you joined by browser, it will say "The meeting has not started"

11. Once connected, you will join the Zoom meeting and be prompted to connect to audio. You may either use your Computer Audio or call in from a telephone using the "Phone Call" option.

- a. If you join by Phone Call, enter the 9 digit Meeting ID
- b. After entering the meeting ID, enter Participant ID

